

AIRPORT CONSULTANTS COUNCIL, INC. AND ACC MEMBERS FOUNDATION

The purpose of his privacy policy is to inform you about the information and data that Airport Consultants Council, Inc. (ACC) and ACC Members Foundation collects and how we use, share, and protect the information and data collected.

THE INFORMATION WE COLLECT

PERSONAL INFORMATION

We may collect Personal Information voluntarily provided by you, including your first name, last name, mailing address, e-mail address, phone number, fax number, credit card information, food allergies, username, and/or password, in connection with your use of our website, webinars, learning management system, and other ACC applications, and their respective features. The information requested depends on the feature offered and application used.

NON-PERSONAL INFORMATION

The hosting company's server for our website/webinar/learning management systems collects basic technical information automatically, such as the visitor's IP address, browser type and operating system, referring domain, clickstream data (e.g., pages viewed and time spent), and access times. For purposes of this Privacy Policy, we call this type of information, which does not allow us to contact you directly online or offline, Non-Personal Information. We use this information to understand and analyze trends, administer the site, learn about user behavior on the site, and gather demographic information about our users as a whole.

WHERE WE STORE THE INFORMATION WE COLLECT

Information collected is housed on secure servers in ACC's office and/or on the secure servers supported by third-party technology vendors. By visiting our website/webinar/learning management system, you consent to the collection, processing, transfer, and storage of such data.

HOW WE USE AND SHARE THE INFORMATION WE COLLECT

ACC reserves the right to use both Personal and Non-Personal Information, individually or combined together, to: facilitate use of the website/webinar/learning management system and their respective features; communicate with you, respond to your inquiries, and process your requests; enhance and improve our marketing and promotional efforts, website content, user experience, and products and services; better understand your interests and preferences; and provide you with relevant information.

ACC and ACC Members Foundation may also share your Personal Information with each other and with select fulfillment and service providers and other agents to fulfill your requests and orders; perform analytics; conduct research or surveys; provide you with information and updates; and maintain, improve, and deliver website content, our services, and advertising.

We use technology to identify prospective members and users and market ACC products and services to them. In addition, we grant access to lists containing your contact information to third parties that support ACC's mission and goals.

We may share your contact details with other members and supporters. Information provided by members of ACC may be made available to other members and supporters through the member

directory, ACC event applications, or attendee lists at our conferences and events. Where we do offer you choices about managing your contact information, or receiving marketing messages from ACC, we will honor them. The website and other applications deployed by ACC, event badge scanners, mobile applications, and exhibit appointment tools, may provide interactive features where you can connect with other users. If you choose to share Personal Information with other users or otherwise make your information publicly available, we will use the information you provide to facilitate such sharing, administer your account, customize the services provided, and send you communications and notices related to the services. Some of these features may provide you with the means to control whether or not certain information about you is viewable to other users and to control what communications and notices you receive from us.

Other instances where information sharing may be appropriate: We will not otherwise share your Personal Information without your consent except (i) to safeguard the website, intellectual property, users, or the rights of third parties, (ii) to investigate violations of our Terms and Conditions, (iii) as required by law or in response to a court order or legal request, or (iv) in connection with a merger, acquisition, or transfer of assets.

INFORMATION SECURITY

We use data encryption. We strive to employ reasonable security measures to protect Personal Information from loss, alteration, and unauthorized disclosure or use. Credit card information is encrypted during transmission to our site using secure socket layer technology (SSL), and we adhere to the Payment Card Industry (PCI) standard for handling credit card information.

Internet security is not failsafe: Users are warned, however, that the Internet is not a 100% secure medium, and we do not guarantee that our security and privacy measures are failsafe. You are responsible for maintaining the secrecy of your password and account information.

Voluntary information sharing: In addition, when you use certain services or applications, or post on a forum, chat room, or social networking service on this site or other ACC sites and applications, the Personal Information you share may be visible to other users and can be read, collected, or used by them. We are not responsible for any such Personal Information that you choose to submit.

INFORMATION ACCURACY, RETENTION, AND ACCESS

We will retain your Personal Information for the period necessary to fulfill the purposes outlined in this Privacy Policy and consistent with obligations set forth in the services being provided, unless a longer retention period is required, or permitted by law. We will only collect Personal Information required to perform services requested by users, members, supporters, and prospective members and supporters.

You are responsible for maintaining the accuracy of the information you provide and for correcting and updating your information.

Subject to applicable law, you may have the right at any time to request access to and receive information about Personal Information we retain about you, update and correct inaccuracies, and have your Personal Information blocked or deleted, if appropriate. Access, correction, or deletion requests can be made as follows:

To update your member and account record with ACC, please visit the ACC Member portal at ACConline.org. (password required)

To request removal from email communications from ACC, please contact ACC directly at Admin@ACCOnline.org.

To request your information with ACC be deleted or returned to you, please contact ACC directly at Admin@ACCOnline.org.

We may decline to process requests that are unreasonable, impractical, or for which access is not otherwise required, by applicable law. Inquiries related to GDPR privacy laws not addressed above may be directed to Admin@ACCOnline.org. If you are a citizen of the EU and are not satisfied with the response to your request, you may file a complaint with the European Data Protection Supervisor.

COOKIES AND OTHER TECHNOLOGIES

We deploy use of Cookies to improve our services. Some of the pages on this website use “cookies,” which are identifiers that a website places on your computer’s hard drive to facilitate the interaction between your computer and the website. Different types of cookies, such as session, persistent, or flash cookies, may be used for different functions. ACC and our third-party service providers (including analytics and advertising service providers) may place cookies on your hard drive or use other technologies, such as tags and clear GIFS, sometimes called web beacons, on web page and e-mails to facilitate site navigation, personalize your experience, remember your information when you use our website and services, offer you relevant products and services, serve ads for ACC and third-party products and services, and track users across other websites. Information collected through cookies and other technologies may include your IP address, browsing activity (e.g., pages viewed), search engine referrals, and responses to advertisements and promotions on this site and websites where we advertise.

You can remove or block ACC cookies: Most web browsers allow you to set preferences about cookies you wish to accept. Consult your own browser settings and follow the instructions to control cookies on your device. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly. Note, however, that flash cookies cannot be controlled via your browser settings in the same way that other cookies can.

ONLINE BEHAVIORAL ADVERTISING

Our advertisers may deploy ad tracking technologies. As explained above, our third-party service providers may use cookies, tags, and other technologies to collect and use information about your visits to our website and other websites for purposes of serving ads likely to be of interest to you, including ads for our products or services. The information shared does not include your personal contact details.

In some cases, we and our advertisers on our website and other sites may work with other third-party vendors to help deliver advertisements tailored to your interests. These vendors include ad networks and audience segment providers, and they place cookies on your browser to collect information about your online activity (e.g., the sites and pages you have visited) in order to help advertisers deliver particular ads on our site and other sites that they believe you would find most relevant. You can opt-out of those vendors’ use of cookies to tailor advertising.

Our advertisers may contract with a third-party service to host their ads, in which case an ad serving vendor contacts the advertisers’ hosting service for a particular advertisement. An independent cookie may be used by the third-party service, but we do not have a mechanism to allow visitors to opt-out of cookies from vendors with whom we do not have a contractual relationship.

CHANGES TO PRIVACY POLICY

We reserve the right to change this Privacy Policy at any time without notice; provided, however, that we will not retroactively change how we share your Personal Information, as defined in this policy, without your consent. Please check back periodically for any changes we may make to this privacy policy, as your continued use of our website/webinar/learning management system following the posting of any changes means that you accept such changes.

CALIFORNIA PRIVACY RIGHTS

California residents who provide Personal Information are entitled to request and obtain from us once per calendar year information about the customer information we shared, if any, with unaffiliated third parties for their direct marketing purposes, including the categories of information and names and addresses of third parties with whom we shared the information for their marketing purposes.

To obtain information about this sharing or to opt out of future sharing, please contact us by e-mail at: Admin@ACConline.org or by postal mail at: Airport Consultants Council, 908 King Street, Suite 100, Alexandria, VA 22314. You must provide a current California address for our response. The e-mail subject line or mailing envelope and the content of your request must include the phrase "Your California Privacy Rights," and include your name, e-mail address (if you wish to receive a response via e-mail) or street address, city, state, zip code (if you wish to receive a response via postal mail). Requests via telephone or facsimile will not be accepted. Your request will be processed within thirty (30) days of the date on which we receive it. We are not responsible for notices that are not labeled or sent properly, or do not have complete information. Please note that not all information sharing is covered by the California law. Our response will include only information relating to our sharing practices for information covered by the law.

HOW TO CONTACT US:

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For GDPR specific inquiries, please email Admin@ACConline.org.

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